

The Boston Globe Salute to Nurses

She Spoiled Us



Jenny (JuanLin) Zheng

South Cove Manor at Quincy Point Rehabilitation Center

Jenny exudes confidence and competence. There was not one day during the three months that Jenny supervised my mom's care that we were concerned about my mother's well-being (and we have experienced substandard care at other facilities). Jenny made our entire family – especially my 87-year-old hearing-impaired mom- feel respected, cared-for, and comfortable. Jenny was uniformly attentive, organized, helpful, and respectful. She was also very joyful and made my mother feel at ease. Jenny provided encouragement and was top-notch in all aspects; from what I was able to observe, this was true for Jenny's other patients, too. We are entirely grateful, but also spoiled now, after seeing how a nurse can transform a bewildering experience for an elderly person into a positive time. Jenny's professionalism and genuine care were instrumental in my mother's regaining her health and staying positive through a grueling rehab from a second shoulder replacement. – *Nominated by Lillian Andruszkiewicz*