

## South Cove Manor at Quincy Point Rehabilitation Center

## **COVID-19 Update**

Dear Family and Friends of South Cove Manor:

This morning, we received results from staff testing that was conducted yesterday. One staff member was identified as positive. This staff member worked on both the third and first floors, and we are in the process of organizing teams to conduct testing for residents that have been exposed to this staff member. All residents on the third floor except for those that reside in rooms 315, through 319. and all residents on the first floor except for those that reside in rooms 101 through 119, have potentially been exposed, and will now have to be quarantined in their rooms until Monday, January 3, 2022. In addition, Communal dining and group activities for those residents will also have to be paused until Monday, January 10, 2022.

This situation is unfolding as I type, and our plans to address every eventuality will be very fluid throughout the day. I will do everything I can to keep everyone informed with any additional facts we gather. As a reminder, with updated Department of Public Health regulations, we CANNOT restrict visitation. However, I would remind everyone of the inherent risk in visiting at this time while we are following our outbreak testing protocols. Additional positive cases may be identified over the next few days, and any visitors may be exposed to the virus as well. I understand that there may be additional family members in the area visiting for the holidays, and that they be anxious to visit with loved ones here at South Cove. The last thing we want to do is deny anybody the chance to see family members that they may not have seen since before the beginning of this

pandemic. However, all visitors Must comply with the regulations around mask wearing whenever inside our building. Our staff will be reminding everyone that visits of that regulation, and anyone that is seen not following that regulation will be asked to leave the building. This is the unfortunate reality of our current situation, but it is one that we must deal with. As we have done for close to two years – we will get through this together.

Please let Li Chen, or I know if you have any questions, and thank you again for placing your trust in South Cove Manor.

Sincerely,

William J. Graves President & CEO

## COVID-19更新

#### 亲爱的中華頤養院的家人和朋友:

今天早上,我們收到了昨天進行的員工測試結果。一名工作人員被確定 為陽性。這名工作人員在三樓和一樓工作,我們正在組織團隊對接觸過 該工作人員的居民進行檢測。三樓所有居民除了住在 315 至 319房間 以 及一樓101 至 119 房間的院民以外的其他都院民可能被暴露了,現在他 們必須在房間內進行隔離至 2022 年 1 月 3 日星期一。此外,這些居民 的公共用餐和團體活動也必須暫停到 2022 年 1 月 10 日星期一。

我們解決所有可能 -天中非常流暢。我將盡-提醒· -下,根據最新的公共衛生部規定, 探訪。但是,我會提醒大家,在我們遵循爆發測試規程的同時,此時訪 問會有風險。在接下來的幾天內可能會發現更多的陽性病例 也可能會接觸到該病毒。我知道在假期裡本地可能會有更多的家庭成員 急於來中華頣養院探訪他們的親人。 我們最不想做的就 家人見面的機會,他們可能在這次大流行開始之前就沒有見過。 所有訪客在進入我們的建築物時都必須遵守有關戴口罩的規定。 工作人員將提醒所有人訪問的規定,任何不遵守該規定的人都將被要求 離開大樓。這是我們目前狀況的不幸現實,但這是我們必須應對的現 **實。正如我們近兩年所做的那樣** 我們將共同度過難關。 有什麼問題請告訴我或者陳力,再次感謝您對中華頤養院的信任。

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South Cove Manor

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