



South Cove Manor at Quincy Point Rehabilitation Center

COVID-19 Update

Dear Family and Friends of South Cove Manor:

Last evening, we held a zoom call for resident family members to discuss our current COVID situation, and share our plans for addressing it. I will be summarizing that call at some point and making the information discussed available to all.

Today, however, our COVID situation has changed significantly. Since our call last evening, 15 new positive cases were identified in our residents, all on the first and third floors. As I'm sure you recall, the majority of our previous cases had been on the second floor. Below is a break down of currently positive resident cases broken down by floor.

First Floor: 12

Second Floor: 13

Third Floor: 9

With this increase in cases despite our best efforts, the guidance received from the Department of Public Health today, is to isolate the positive cases in place. We have seen the dramatic spread of the virus on the second floor over the past week, where virtually *every* roommate of a positive resident converted to positive themselves in 1 or 2 days. As such, we will NOT be relocating all positive cases to one area of the building. Given the fact that the effects and symptoms that we have seen with this variant are incredibly mild, we believe that this plan gives us the best opportunity to keep our residents safe. Following DPH guidelines, our staff will provide care to all residents with the assumption that they are positive for COVID. The appropriate PPE will be utilized in all situations by our staff, and those residents that test positive will still be subject to isolation restrictions.

In addition to the resident cases, there were additional positive staff that were identified as well. A breakdown of the number of staff that are currently excluded from work is listed below.

First Floor: 5

Second Floor: 2

Third Floor: 2

Support Services: 1

One thing that we have prided ourselves on at South Cove Manor since this pandemic began has been our transparency with information. In that vein, I want to caution all of you that I believe the numbers of new cases will continue to rise over the next several days, and will then level off. I also believe that over the next three to four weeks, the numbers of positive cases will drop off as quickly as they have risen.

On last night's call, one of the points I tried to make was that our leadership team strives to make the best possible decision given the facts at the time. This virus has taught us all that those facts can change in an instant, and that we need to be ready to adapt our plans and decisions just as quickly. I believe that we have done just that with this new set of facts we were dealt today.

I will continue to keep you updated as this situation evolves. Please let Li Chen, Michael O'Brien, or I know if you have any questions.

Sincerely,
William J. Graves
President & CEO

COVID-19更新

親愛的中华颐养老院的家人和朋友：

昨晚，我們為居民家庭成員舉行了一次電話會議，討論我們目前的COVID的情況，並分享我們的解決計劃。我將在某個時候總結該電話，並將所討論的信息提供給所有人。

然而，今天我們的 COVID 情況發生了重大變化。自我們昨晚致電之后，我們的居民中發現了 15 例新的陽性病例，均位於一樓和三樓。我相信你還記得，我們之前的大部分案例都在二樓。以下是按樓層細分的當前陽性居民病例的細分。

一樓: 12

二樓: 13

三樓: 9

儘管我們盡了最大努力，但隨著病例的增加，今天從公共衛生部收到的指導是隔離陽性病例。在過去的一周裡，我們看到病毒在二樓的急劇傳播，幾乎每個呈陽性的住戶的室友都在 1 或 2 天內變成了陽性。因此，我們不會將所有陽性病例轉移到建築物的一個區域。鑑於我們看到的這種變體的影響和症狀非常輕微，我們相信該計劃為我們提供了保證居民安全的最佳機會。遵循 DPH 指南，我們的工作人員將当作所有病人都 COVID 测试阳性一样，為所有居民提供護理。我們的工作人員將在所有情況下使用適當的個人防護裝備，那些檢測呈陽性的居民仍將受到隔離限制。

除了居民病例外，還發現了其他测试阳性的工作人員。下面列出了目前被排除在工作之外的員工人數。

一樓: 5

二樓: 2

三樓: 2

后勤人员: 1

自這場疫情開始以來，我們在中华颐养院引以為豪的一件事就是我們的信息透明度。在這方面，我想提醒大家，我相信未來幾天新病例的數量將繼續上升，然後會趨於平穩。我還相信，在接下來的三到四個星期內，陽性病例的數量的下降速度会和先前上升的速度一样快。

在昨晚的電話會議上，我試圖提出的觀點之一是，我們的領導團隊努力根據当前的事實做出最好的決定。這種病毒告訴我們所有人，這些事實可能會在瞬間改變，我們需要準備好随时尽快調整我們的計劃和決定。我相信我們已

經通過今天處理的這些新事實做到了這一點。

如有任何問題，請告知陳力，邁克爾·奧布萊恩，或者我，再次感謝您對中華頤養院的信任。

真摯地，
威廉·J·格雷夫斯
總裁兼首席執行官

Please support
South Cove Manor

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