



South Cove Manor at Quincy Point Rehabilitation Center

South Cove Manor Updates

Dear Family and Friends of South Cove Manor:

As I'm sure many of you are aware, there has been a dramatic shortage of licensed nurses throughout the country for several years, and that shortage has been exacerbated by the COVID pandemic. Unfortunately, South Cove Manor is not immune to this shortage. We currently have several openings for licensed nurses, despite our efforts to recruit.

Compared to other nursing homes in the area:

- Our starting salaries are significantly higher;
- Our benefit package is more robust;
- Our staffing patterns are significantly higher;
- Our work environment and operational philosophies provide a better working environment;

Despite those positives, we have not had success in hiring the numbers of nurses that we need to fully staff our building. As a result, we will be making some temporary changes that are outlined below.

In order to better utilize the nurses time, we will be TEMPORARILY closing the 18-bed courtyard located on the first floor. There are currently 10 residents residing on that courtyard that will need to move to other areas of the building. South Cove staff will be reaching out to those residents and families to discuss this process in more detail.

It is our goal to resume operations on the first-floor south courtyard as soon as possible. We continue to actively recruit nurses, and have a plan in place to re-open a portion of the beds on that courtyard as additional staff are hired. The ultimate goal will be to re-open all 18 beds, but that will only be done when we fill we have the appropriate staff in place to provide the level of care that all of our residents deserve.

Should you have any questions or concerns, please feel free to reach out to me, or Li Chen, our Administrator.

Thank you again for placing your trust in South Cove Manor.

Sincerely,
William J. Graves
President & CEO

中華頤養院更新

親愛的中華頤養院的家人和朋友：

我相信你們中的許多人都知道，這幾年來，全國各地的持牌護士嚴重短缺，並且這種短缺因 COVID-19大流行而加劇。不幸的是，中華頤養園也不能倖免於這種短缺。儘管我們努力招聘，但我們目前有幾個持牌護士的職位空缺。

與該地區的其他療養院相比：

- 我們的起薪明顯更高；
- 我們的福利方案更加穩健；
- 我們的人員分配數量明顯更高；
- 我們的工作環境和經營理念提供了更好的工作環境；

儘管有這些正面因素，我們仍然沒有成功招聘到我們需要為我們的大樓配備齊全的護士人數。因此，我們將進行一些臨時更改，如下所述。

為了更好地利用護士的時間，我們將暫時關閉位於一樓南邊的18床庭

院。目前該院子裡有 10 名居民需要搬到大樓的其他區域。中華頤養園的工作人員將與這些居民和家庭聯繫，以更詳細地討論這一過程。

我們的目標是盡快恢復一樓南院的運營。我們將繼續積極招聘護士，並製定計劃在僱用更多工作人員時重新開放該庭院的部分床位。最終目標是重新開放所有 18 張病床，但這只有在我們有適當的工作人員到位以提供我們所有居民應得的護理水平時才能實現。

如果您有任何問題或疑慮，請隨時與我或我們的院長陳力聯繫。

再次感謝您對中華頤養園的信任。

真摯地，
威廉·J·格雷夫斯
總裁兼首席執行官

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South Cove Manor

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Rehabilitation Center**

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